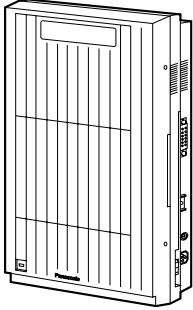




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# Panasonic



## Voice Processing System Installation Manual

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Model No. **KX-TVP200**



Thank you for purchasing the Panasonic Voice Processing System, Model KX-TVP200.  
Please read this manual before installing, customising, or operating the Voice Processing System.

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Thank you for purchasing the Panasonic  
KX-TVP200 Voice Processing System.

We are confident that it will provide your customer or client with many years of dependable service.

This Voice Processing System was especially tailored for the environment of your country. For example, it can be configured for English, Spanish, or a third language:

System prompts—Recorded by the factory in English

User 1 prompts—Record in any language you like

User 2 prompts—Recorded by the factory in Spanish

These prompts guide subscribers and non-subscribers through specific VPS operations.

However, we would like to stress that for outside callers who merely need to be guided to an extension, a mailbox, or other destinations (e.g., a fax machine), they can be greeted by a **Custom Service**. This supports *many languages* as there are 12 keys on a touchtone phone and you can record up to 100 Custom Service menus. One twelfth of these menus can be recorded in one language if you desire. Another twelfth can be recorded in another language, and so on. Thus callers can be guided entirely in their native languages. For a multi-cultural country, Custom Service is a truly powerful feature. Please see "Custom Service" in Appendix A1 SYSTEM FEATURES for more details.

### **Notes**

- In this manual, there may be PBX model numbers which are not available in your country.
- In this manual, the suffix of each model number is omitted.
- Throughout this manual the term he or she, his or her may be used. In order to improve readability rather than continually use he/she we have only used one of these terms. The term he or she should be taken as being interchangeable.



This product is only for connection behind a suitable PBX and should not be connected directly to the network.

This product complies with the essential requirements of the Directive 1999/5/EC Radio and telecommunications terminal equipment directive.  
A copy of the manufacturers declaration of conformity to the essential requirements of the R&TTE directive is available at the following web address:  
<http://doc.panasonic-tc.de>

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# *Important Information*

## **SAFETY REQUIREMENTS**

- Follow all product warnings, cautions, and instructions.
- Handle the unit carefully. Do not drop or otherwise expose the unit to physical shock.
- If the unit malfunctions, disconnect the unit from the telephone line and check the line by reconnecting the telephone. If the telephone operates properly, have the VPS repaired by a qualified service technician.
- Install the unit so that the power cord is not obstructed in any way. Do not connect this unit to an extension cord.
- Keep the unit free of dust, moisture, condensation, high temperature exposure (more than 40 °C) and vibration. Do not expose the unit to direct sunlight.
- Mount the unit on a stable wall surface. Do not mount the VPS inside of a separate enclosure unless it is properly ventilated.
- Read all the information contained in this manual.
- This unit is designed to operate at one specific voltage and current setting. The proper voltage and current required for this unit are listed on the product label.
- This unit is equipped with a 3-wire earthing plug. The plug will only fit into a earth power outlet. Do not modify this plug in any way. If it cannot be inserted into the outlet, have the outlet replaced by a licensed electrician.
- Unplug and transport the unit to a service technician if the power supply cord is frayed or damaged, if the cabinet is cracked or broken, or when the unit has been exposed to moisture, has been dropped, or is not otherwise operating properly.
- Unplug the unit from its power source before cleaning.
- Do not block the vent slots and openings located on all sides of the unit.
- Do not disassemble this product. Dangerous electrical shock could result. The unit must only be disassembled and repaired by qualified service technicians.
- Do not insert wires, pins, or any other material into the unit's vent slots or access points. This could result in electrical shock and serious unit malfunction.
- Do not install the unit near water or moisture, heating appliances, or electrical noise generating devices such as televisions, monitors, fluorescent lamps, or electric motors.
- Do not overload wall outlets. Overloaded outlets could result in fire and/or electrical shock.
- Do not use solvents, liquid cleaners, water, or abrasive powders to clean this unit. Use only a damp soft cloth for cleaning.
- Do not use the telephone during a lightning storm or to report a gas leak in the vicinity of the leak.

## **WARNING**

**TO PREVENT FIRE OR ELECTRICAL SHOCK, DO NOT EXPOSE THIS UNIT TO RAIN OR MOISTURE.**

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The serial number of this product may be found on the label affixed to the bottom of the unit. You should note the serial number of this unit in the space provided and retain this book as a permanent record of your purchase to aid in identification in the event of theft.

MODEL NO.: \_\_\_\_\_

SERIAL NO.: \_\_\_\_\_

For your future reference

DATE OF PURCHASE \_\_\_\_\_

NAME OF DEALER \_\_\_\_\_

DEALER'S ADDRESS \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

DEALER'S TEL. NO. \_\_\_\_\_

**WARNING**

**THIS UNIT MAY ONLY BE INSTALLED AND SERVICED BY QUALIFIED SERVICE PERSONNEL.**

**WHEN A FAILURE OCCURS WHICH RESULTS IN THE INTERNAL PARTS BECOMING ACCESSIBLE, DISCONNECT THE POWER SUPPLY CORD IMMEDIATELY AND RETURN THIS UNIT TO YOUR DEALER.**

**DISCONNECT THE TELECOM CONNECTION BEFORE DISCONNECTING THE POWER CONNECTION PRIOR TO RELOCATING THE EQUIPMENT, AND RECONNECT THE POWER FIRST.**

**THIS UNIT IS EQUIPPED WITH AN EARTHING CONTACT PLUG. FOR SAFETY REASONS, THIS PLUG MUST ONLY BE CONNECTED TO AN EARTHING CONTACT SOCKET WHICH HAS BEEN INSTALLED ACCORDING TO REGULATIONS.**

**THE POWER SUPPLY CORD IS USED AS THE MAINS DISCONNECT DEVICE, ENSURE THAT THE SOCKET-OUTLET IS LOCATED/INSTALLED NEAR THE EQUIPMENT AND IS EASILY ACCESSIBLE.**

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### **Note**

Before you start setting or changing system parameters, we recommend that you turn off the Answer Mode with the OFLN command. While off, the power LED of the VPS will flash and the VPS will not answer any incoming call. After you finish programming, use the ONLN command to turn on the Answer Mode (normal operation). Please see 7.2.1 Off-line Set (OFLN) and 7.2.2 On-line Set (ONLN) for more details.

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